

Supplied Goods Warranty

Our standard 5-year warranty applies uniformly across our entire product range - from made-to-measure blinds and curtain tracks to wholesale components, fabrics, and workroom supplies. Every item is covered to ensure your complete peace of mind.

Terms & Conditions

1. The Supplier guarantees that, on delivery and for 60 months (5 years) after the delivery date (the "Warranty Period"), the Goods will:

- a. Match their description in all important respects.
- b. Be free from significant defects in design, materials, and workmanship.
- c. meet the standards of satisfactory quality as defined in the Sale of Goods Act 1979.
- d. Be fit for any purpose stated by the Supplier.

2. If, during the Warranty Period:

- a. The Customer notifies the Supplier in writing, within a reasonable time of discovering an issue, that some or all of the Goods do not meet the warranty above.
- b. The Supplier is given a fair opportunity to inspect the Goods.
- c. The Customer returns the faulty Goods (if requested) to the Supplier's premises, at the Supplier's expense.

Then the Supplier will choose to either repair, replace, or refund in full the defective Goods.

3. The Supplier will not be responsible for any failure of the Goods to meet the warranty in clause 1, if:

- a. The Customer continues using the Goods after reporting the issue under clause 2.
- b. The fault is caused by the Customer not following the Supplier's written or verbal instructions on how to store, install, use, or maintain the Goods - or failing to follow standard industry practices if no instructions are given.
- c. The fault is due to the Supplier using a drawing, design, or specification provided by the Customer.
- d. The Customer has altered or repaired the Goods without the Supplier's written permission.
- e. The fault is the result of fair wear and tear, intentional damage, negligence, or abnormal storage or working conditions.
- f. The Goods differ slightly from their description because of changes made to meet legal or regulatory requirements.

4. Except as stated in these Terms, the Supplier accepts no further responsibility for any defects or warranty-related issues.

5. Except as stated in these Terms, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

6. These Terms also apply to any Goods that are repaired or replaced by the Supplier.

For full Terms & Conditions for the Supply of Goods, go to the Resource Centre at www.decorquip.com

